

Beth Mitchell Fairer Health for All Fellow
Operations Manager - GTD Health Care

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Fairer Health
For All

Greater
Manchester
Integrated Care
Partnership

Introduction: Bridging The Gap to Healthcare

- ❖ Discrimination and inequalities affect vulnerable populations.
- ❖ As Operations Manager for GTD HealthCare, overseeing primary healthcare delivery for six asylum-seeking contingency hotels.
- ❖ Identified daily barriers faced by asylum seekers.
- ❖ Fellowship opportunity used to understand and mitigate these barriers.
- ❖ Issues include drug and alcohol problems, sex workers, families in poverty, and victims of modern-day slavery.
- ❖ Aim to create a single point of access service to support asylum seekers in Greater Manchester.

Findings and learning:

Social issues:

LANGUAGE BARRIERS

LACK OF SUPPORT AND GUIDANCE

LACK OF EDUCATION

REDUCED SUPPORT

SOCIAL EXCLUSION

SERVICES LACKING FUNDING.

FINACIAL STRESS

Cultural change

Health issues:

INFECTIOUS DISEASES

MENTAL HEALTH AND WELLBEING

INCOMPLETE IMMUNISATION HISTORY

MALNUTRITION

ORAL HYGIENE ISSUES

STI

FGM

Lack of women's / Childrens health knowledge

Project Vision – Aim - Inputs

- Once I felt I had gained enough research and further understanding, I highlighted the locations most in need of support.
- Single point of access service, based within Asylum Seeking contingency accommodation.
- Which supports people to navigate health care systems, whilst connecting people to the already established VCSE sector and charity organisations.
- I met with individuals to see what barriers they faced and how my program of support would help.
- Uncertainty
- EDUCATE, SUPPORT





My Outcomes and next steps:

- ❖ Improved use of healthcare systems and services in various locations.
- ❖ Reduced NHS out-of-hours calls.
- ❖ Timely registration with new GP surgeries after leaving asylum-seeking accommodation.
- ❖ Smoother access to healthcare and increased trust in the system.
- ❖ Greater awareness of migrant health tools.
- ❖ Enhanced connections with the voluntary sector.
- ❖ Provided insights to the team to better meet patient needs, focus on prevention, and reduce healthcare inequalities.
- ❖ Plans to create a care navigation role to support asylum seekers.
- ❖ Awaiting grant funding for asylum seeker mental health and wellbeing support, which would allow the continuation of the fellowship project.

Feedback:

“Thank you so much for everything, I appreciate you so much thank you”

“Beth I never will forget your kindness; I will keep you in my heart”

Person B



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THANK YOU FOR LISTENING!

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To read more about my journey, scan the QR code below

