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Greater  
Manchester  
Integrated Care  
Partnership

## **Introduction:** Bridging The Gap to Healthcare

- ❖ Discrimination and inequalities affect vulnerable populations.
- ❖ As Operations Manager for GTD HealthCare, overseeing primary healthcare delivery for six asylum-seeking contingency hotels.
- ❖ Identified daily barriers faced by asylum seekers.
- ❖ Fellowship opportunity used to understand and mitigate these barriers.
- ❖ Issues include drug and alcohol problems, sex workers, families in poverty, and victims of modern-day slavery.
- ❖ Aim to create a single point of access service to support asylum seekers in Greater Manchester.

# Findings and learning:

## Social issues:

**LANGUAGE BARRIERS**

**LACK OF SUPPORT AND GUIDANCE**

**LACK OF EDUCATION**

**REDUCED SUPPORT**

**SOCIAL EXCLUSION**

**SERVICES LACKING FUNDING.**

**FINACIAL STRESS**

**Cultural change**

## Health issues:

**INFECTIOUS DISEASES**

**MENTAL HEALTH AND WELLBEING**

**INCOMPLETE IMMUNISATION HISTORY**

**MALNUTRITION**

**ORAL HYGIENE ISSUES**

**STI**

**FGM**

**Lack of women's / Childrens health knowledge**

# Project Vision – Aim - Inputs

Once I felt I had gained enough research and further understanding, I highlighted the locations most in need of support.

Single point of access service, based within Asylum Seeking contingency accommodation.

Which supports people to navigate health care systems, whilst connecting people to the already established VCSE sector and charity organisations.

I met with individuals to see what barriers they faced and how my program of support would help.

Uncertainty

EDUCATE, SUPPORT





## My Outcomes and next steps:

- ❖ Improved use of healthcare systems and services in various locations.
- ❖ Reduced NHS out-of-hours calls.
- ❖ Timely registration with new GP surgeries after leaving asylum-seeking accommodation.
- ❖ Smoother access to healthcare and increased trust in the system.
- ❖ Greater awareness of migrant health tools.
- ❖ Enhanced connections with the voluntary sector.
- ❖ Provided insights to the team to better meet patient needs, focus on prevention, and reduce healthcare inequalities.
- ❖ Plans to create a care navigation role to support asylum seekers.
- ❖ Awaiting grant funding for asylum seeker mental health and wellbeing support, which would allow the continuation of the fellowship project.

## Feedback:

***“Thank you so much for everything, I appreciate you so much thank you”***

***“Beth I never will forget your kindness; I will keep you in my heart”***

Person B



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## THANK YOU FOR LISTENING!

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